

# Terms & Conditions

Thank you for purchasing a ticket to attend a YWCA Canberra (Work Respect) event. By purchasing a ticket, you confirm your acceptance of the following terms and conditions. If you have purchased multiple tickets, you agree to these terms on behalf of all attendees, who are also required to comply.

## Refund Policy

If you are unable to attend the event, please notify us promptly by contacting [hello@workrespect.com.au](mailto:hello@workrespect.com.au)

A full refund is available for cancellations made via email at least seven (7) days prior to the scheduled event.

No refunds will be provided for cancellations received within seven days of the event. **For cancellations on the day of the event due to any reason including sickness, the attendee would forfeit the full payment with no refund.**

Card fees will not be refunded:

1.4% + 30c for domestic Visa/Mastercard transactions

1.75% + 30c for domestic AmEx transactions

2.9% + 30c for international transactions

If you are unable to attend, you may transfer your ticket to another person by emailing [megan.hunter@ywca-canberra.org.au](mailto:megan.hunter@ywca-canberra.org.au) with the new attendee's details one hour before the event. Dietary requirements cannot be accommodated within the seven (7) days prior and the regular menu will be served in such cases.

## **Event Changes or Cancellation**

YWCA Canberra reserves the right to relocate, reschedule, or cancel the event due to unforeseen circumstances. If the event is cancelled, you will receive a full refund. If the event is rescheduled or relocated, tickets will remain valid for the new date or location, or you may request a refund if you cannot attend.

## **Code of Conduct & General Behaviour**

Disruptive behaviour may result in your removal from the event without refund.

## **Privacy Statement**

Personal information collected at registration will be managed in accordance with our [Privacy Policy](#) and is used solely for event management and communication purposes.

## **Accessibility**

If you have accessibility requirements, please notify us at least seven (7) days before the event so appropriate arrangements can be made. Past this date, we are unable to accommodate specific requests.

## **Age Restriction**

If applicable, attendees must be 18 years or older to attend this event.

## **Public Health Guidelines**

All attendees must comply with current public health directives (including COVID-19 guidelines) as required at the time of the event.

## **Limitation of Liability**

To the extent permitted by law, YWCA Canberra accepts no responsibility for any personal injury, loss, or damage to personal property incurred during the event.

By purchasing a ticket, you acknowledge that you have read and agree to these Terms & Conditions.